

PRAHRAN COMMUNITY
LEARNING CENTRE INC.

2019 Annual Report

Providing Opportunities



prahran community learning centre inc.

PCLC

The Collective Boutique

 www.pclcentre.org.au

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JOINT CHAIRPERSON AND PEO REPORT



Andrew Neophytou
Chairperson

Angela Stathopoulos
PEO

Prahran Community Learning Centre celebrated 40 years in 2019!

Did you know that PCLC students and participants range in age from 6 months to 92 years!

Most people only come to PCLC for one activity, class or service. This means people may not know the diverse range of service delivery that PCLC undertakes.

Did you also know that PCLC originated as a Neighbourhood House in 1979 and although the words “neighbourhood” and “house” may have dropped off our name, we are most certainly still a neighbourhood house first and foremost.

Recent studies have shown that loneliness and feelings of disconnect are increasingly prevalent in society, contributing to a myriad of related problems: from general physical and emotional ill-health, to depression, substance abuse, domestic violence and crime, even suicide.

Neighbourhood Houses such as PCLC, work at the heart of their communities. We offer activities, programs and services that support the objectives of social inclusion and address factors that can lead to social exclusion. In short, we bring people together, help combat loneliness and provide the human connection that is so vital to health and wellbeing.

Loneliness is such a serious social, mental and physical health problem that the UK Conservative Government appointed a Minister for Loneliness. Tracey Crouch was anointed as the first ever Minister for Loneliness following a report from the Jo Cox Commission on Loneliness. It would be most welcome to see this innovative and important initiative here in Australia.

Did you also know that as well as providing valuable neighbourhood house services, PCLC is also a Registered Training Organisation, a Learn Local provider, a non-mainstream secondary school provider, a registered Occasional Child Care service, a Home and Community Care provider, a Commonwealth Home Support Provider and the owner of a social enterprise, The Collective Boutique.

We certainly think PCLC is unique!

2019, our 40th anniversary, was an active year, one with some noteworthy achievements.

In 2019, there were 263 module enrolments in our ACFE funded courses resulting in 20756 student contact hours. There were 45 module enrolments in the CUA20715 Certificate II in Visual Arts course resulting in 1950 student contact hours. There were 74 module enrolments in the CUA31115 Certificate III in Visual Arts course resulting in 3455 student contact hours.

In 2019, PCLC was successful in gaining the Rainbow Tick accreditation. Rainbow Tick is awarded to services that achieve the very highest standard of LGBTIQ inclusive practice. It is a certification mark for organisations that complete a Diversity & Inclusion assessment process. PCLC is proud of our Rainbow Tick accreditation and continue to demonstrate our commitment to LGBTIQ pride, diversity and inclusion.

The PCLC Committee of Management has been a wonderful resource and key driver of the work of PCLC. Their expertise and commitment to continuous improvement has been instrumental in enabling PCLC to continue to implement the strategic priorities with a view to fulfilling the objectives by 2022. PCLC would like to thank the volunteers for their commitment during 2019 and in particular, to our Committee of Management, who are also volunteers.

We are also grateful to our State and Federal funding bodies for their continued support of our programs and services:

1. The Neighbourhood House Coordination Program (NHCP)
2. Higher Education and Skills Group (HESG)
3. Adult Community and Further Education (ACFE)
4. Capacity and Innovation Fund Grant (CAIF)
5. Commonwealth Home and Support Program (CHSP)
6. Home and Community Care (HACC)
7. Flexible Family Support Program (FFS)
8. Department of Education Oakwood Contract
9. National Occasional Care (NOC)

To deliver our programs and meet our service agreement targets during 2019, PCLC employed 2 fulltime staff, 11 part time staff, 12 casual staff and 7 contractors totalling 32 people.

In addition to our Committee of Management, we also welcomed a total of 12 volunteers who assisted in various roles in 2019.

In 2019, a huge total of 790 people used the Centre in some capacity. PCLC was also represented on 10 external groups such as the Youth Education Partnership, the Inner Eastern Local Learning Employment Network, the Community House Network and the Communities That Care (Stonnington).

To everyone involved in PCLC during our anniversary year, to those who attends classes or programs, who teaches or volunteers, or who support the organisation in some way, a sincere thank you.

2019 COMMITTEE OF MANAGEMENT



Andrew Neophytou
Chairperson



David Paton
Treasurer



Neil Pharaoh
Secretary



Gino Vincenzini
Committee Member



Mark Denton
Committee Member



Sandra Ross
Committee Member



Tom Moloney
Committee Member



Rainbow Tick Launching at PCLC 40th Anniversary Celebration.

PCLC is delighted to announce our Rainbow Tick Accreditation. Recognised nationally, the Rainbow Tick enables PCLC to show that we are a safe, inclusive and affirming services for the LGBTIQ community.

Whilst undergoing the Rainbow Tick Accreditation, PCLC was able to increase its breadth of perspectives and depth of understanding, further enabling us to be able to provide high-quality inclusive services to all members of our community.

This achievement has been a team effort and could not have been done without the full support and leadership of the Committee of Management and Principal Executive Officer.



RAINBOW TICK

THE SIX STANDARDS OF RAINBOW TICK ACCREDITATION

ORGANISATIONAL CAPABILITY

An organisation must be able to demonstrate that it has embedded LGBTIQ inclusive practices across all of its systems and continuously seeks out opportunities for improvements.

WORKFORCE DEVELOPMENT

All staff and volunteers understand their responsibilities to LGBTIQ consumers and are trained and able to deliver LGBTIQ inclusive services.

CONSUMER PARTICIPATION

LGBTIQ consumers are consulted and participate in the planning, development, and review of the organisation's services.

A WELCOMING AND ACCESSIBLE ORGANISATION

LGBTIQ consumers can easily and confidently access services as the physical and virtual environments including information, structures, resources and processes, are welcoming.

DISCLOSURE AND DOCUMENTATION

LGBTIQ consumers, staff and volunteers feel safe providing personal information, including their sexual orientation, gender identity and/or intersex status, because they know information will be treated respectfully and that there are systems in place to ensure their privacy.

CULTURALLY SAFE AND ACCEPTABLE SERVICES

Services and programs identify, assess, and manage risks to ensure the cultural safety of LGBTIQ consumers.



40TH ANNIVERSARY AWARD ACKNOWLEDGEMENT RECIPIENTS

5-10 YEAR SERVICE AWARDS



ANDREW NEOPHYTOU

Andrew commenced in the role of Secretary on the PCLC Committee in 2010, and was then elected into the role of Deputy Chairperson in 2011. He was elected into the role of Chairperson at the commencement of 2018. Andrew has a strong community development focus whilst ensuring synergies are realised by PCLC and the wider community. Andrew is the CEO of the Inner Eastern LLEN, a local not for profit organization, where he has established and brokered numerous partnerships, networks, and working groups, all for the benefit of young people and stakeholder groups.



TINA TSANGLIS

Tina commenced at PCLC as a casual administrative assistant in 2012. She then moved into the role of Finance / Admin Officer shortly thereafter. Tina is a general "all-rounder" – covering reception duties when required, assisting in the kitchen and is the designated lunch relief officer at The Collective Boutique.



DAVID PATON

David commenced in the role of Treasurer on the PCLC Committee in 2013. David works as the CFO at TaskForce Community Agency and has been an integral part of the restructure of PCLCs Budgeting and Financial systems. David volunteers his time on the PCLC Committee and has a strong understanding of how PCLC provides opportunities for people in our community.



DANTE MECCA

Dante has been selflessly volunteering in the Art Room at PCLC since 2014. Dante provides a valuable service in the art room: assisting students, setting up art work for students, cleaning up and working with people of varying abilities. Dante also volunteers at other community agencies.

10-15 YEAR SERVICE AWARDS



AMELIE SCALERCIO

Amelie commenced at PCLC as a Youth Teacher in 2007. Amelie is also a lecturer in Fine Arts and Visual Arts in drawing at Monash University. Amelie is an artist in her own right and has participated in numerous exhibitions and is the recipient of many awards. Amelie embraces the concept of experiential learning and encourages her students to immerse themselves in hands on learning.



EFFIE SENESE

Effie commenced at PCLC in 2007 in the role of Youth Trainer. She then moved into an Education Management role in 2009. Effie has a strong understanding of the VET sector and can competently align the requirements for employability with PCLCs training programs. Effie is able to analyse training needs and design training solutions to meet workplace capability requirements. Effie is also a key contributor around compliance, audit and policy.



TONY SENESE

Tony commenced in the role on Visual Art Trainer in late 2008 where he has been teaching art classes to varied ages ever since. Tony has participated in numerous exhibitions and is the recipient of many awards. Tony embraces the concept that art practice and appreciation is a good learning tool and an important means of self-expression. As a teacher, Tony relates to all students on all levels and he works hard to ensure his students feel valued in the community.

15-20 YEAR SERVICE AWARDS



TOM MOLONEY

Tom commenced as a Committee Member in March 2001. He commenced teaching computers in 2008 and continues to teach students to people with varying disabilities. He has also taught the Budget Cooking program to people with an intellectual disability. Tom fully embraces our Mission Statement, Providing Opportunities in every aspect of his teaching and Committee role.



ANGELA STATHOPOULOS

Angela commenced at PCLC in the position of Education Manager in 2002 after teaching in mainstream schools. In 2007, Angela was appointed as the Principal Executive Officer and has led the successful registrations for PCLC of non-mainstream school registration, childcare registration and Commonwealth Home Support Program support registration. Angela successfully manages 9 State and Federal contracts for PCLC. Angela is passionate about "providing opportunities" with a particular interest in young people. Angela believes in encouraging people to take every opportunity and she loves nothing more than helping people realise their full potential.



LANCE TWENTYMAN

Lance commenced at PCLC as an English teacher in 2004. Lance has had an extensive career, starting out as a Music and Drama teacher for secondary school students and gradually moving into adult education. Lance is highly skilled in identifying learning goals with students and adapting his teaching style to suit individual needs. Lance has an infectious and utterly engaging teaching style and is always up for a challenge.

20-25 YEAR SERVICE AWARDS



SANDRA ROSS

Sandra commenced as a PCLC Committee member in 1999. Sandra is a former registered nurse and has also been involved with the Citizens Advice Bureau as a Committee member and as a staff member since 1993. Sandra has a strong sense of community and is an advocate for supporting people who are experiencing challenging situations. Sandra is to be commended for her many years of voluntary service to the community.



JOHN BROUGHTON

John Broughton commenced as a casual bookkeeper assistant to the Manager of the Neighbourhood House in 1999. John commenced his career at the Riddell Business College as a teacher and later as the Vice Principal and Director. John commenced as a teacher – teaching bookkeeping, English and word processing to students studying certificate and diploma courses. John continued teaching in varying capacities and has now settled into a bookkeeping and computer consultancy role at PCLC.

COMMUNITY IMPACT ACKNOWLEDGEMENT AWARD



The community impact award is presented to an individual who has demonstrated multiple or diverse forms of community engagement including: volunteer service, service-learning, policy work, community development and advocacy. The Community Impact Award recipient demonstrates a deep commitment to partnering with others to address community issues. The recipient will display an outstanding ability to lead and inspire colleagues to a solution orientated focus and the recipient will demonstrate a work ethic in line with the PCLC Mission of Providing Opportunities.

The winner of the PCLC Community Impact Award is **TRACEY FENTON**.

PCLC Strategy House



2022 VISION

To create an inclusive and innovative environment, where our diverse community can access support and education

OBJECTIVES BY 2022



VALUE PROPOSITION

Our services and offerings are valued by our community and respond to their ever-changing needs.

SUSTAINABLE BUSINESS

Our business is financially sustainable and we plan for long-term success.

PUBLIC PROFILE

We are our own best advocates, and enjoy strong brand awareness.

STRATEGIC PRIORITIES (ACTIVITY AREAS)

- Short Term Courses
- Childcare
- School Holiday Program
- Evening/After Hours
- VCAL
- Accredited Courses
- Trade focused activities
- Structured Drop-in Service
- Welfare Relief
- Accommodation
- Addition to Scope
- NDIS/Disability Services
- TCB
- Rainbow Tick Accreditation

- Co-Location
- Fee For Service Programs
- Committee Skills-Audit
- Staff Skills-Audit
- Business Continuity Plan
- Council Relationship
- Strategic Partnerships
- Compliance Strategy
- Childcare Funding Transition

- Engagement Strategy
- Marketing/Comms Portfolio
- Local Promotions
- 40th Anniversary Events
- Marketing Plan
- Branding Plan
- Social Media Strategy
- Community Involvement

MISSION STATEMENT

Providing Opportunities